



THE NCSTM
The National Citizen SurveyTM

Bettendorf, IA

Supplemental Online Survey Results

2018



NRC
National Research Center Inc

2955 Valmont Road Suite 300
Boulder, Colorado 80301
n-r-c.com • 303-444-7863

ICMA

Leaders at the Core of Better Communities

777 North Capitol Street NE Suite 500
Washington, DC 20002
icma.org • 800-745-8780

Contents

About this Report.....	1
Complete Survey Responses.....	2



The National Citizen Survey™
© 2001-2018 National Research Center, Inc.

The NCS™ is presented by NRC in collaboration with ICMA.

NRC is a charter member of the AAPOR Transparency Initiative, providing clear disclosure of our sound and ethical survey research practices.

About this Report

As part of its participation in The National Citizen Survey™, the City of Bettendorf conducted a mailed survey of 1,600 residents. Surveys were mailed to randomly selected households in May of 2018 and data were collected through June 29, 2018. After the official data collection period was underway (see the report, *The National Citizen Survey: Community Livability Report, Bettendorf, IA, 2018*), the City made available a web-based survey to its residents through a link on the City's website. Visitors to the site were able to complete the survey during June of 2018 and 229 surveys were received.

This report contains the results of this administration of the web-based survey that have not been weighted to current population estimates of Bettendorf.

Complete Survey Responses

The following pages contain a complete set of responses to each question on the survey, excluding the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=”).

Responses excluding “don’t know”

Table 1: Question 1

Please rate each of the following aspects of quality of life in Bettendorf:	Excellent		Good		Fair		Poor		Total	
Bettendorf as a place to live	53%	N=120	45%	N=102	2%	N=5	0%	N=0	100%	N=227
Your neighborhood as a place to live	55%	N=126	36%	N=81	8%	N=19	1%	N=2	100%	N=228
Bettendorf as a place to raise children	62%	N=140	36%	N=80	2%	N=5	0%	N=0	100%	N=225
Bettendorf as a place to work	39%	N=72	43%	N=79	15%	N=28	2%	N=4	100%	N=183
Bettendorf as a place to visit	23%	N=52	45%	N=100	28%	N=62	4%	N=9	100%	N=223
Bettendorf as a place to retire	30%	N=61	45%	N=91	22%	N=45	3%	N=6	100%	N=203
The overall quality of life in Bettendorf	45%	N=102	51%	N=115	4%	N=9	0%	N=0	100%	N=226

Table 2: Question 2

Please rate each of the following characteristics as they relate to Bettendorf as a whole:	Excellent		Good		Fair		Poor		Total	
Overall feeling of safety in Bettendorf	37%	N=79	51%	N=109	11%	N=23	1%	N=3	100%	N=214
Overall ease of getting to the places you usually have to visit	45%	N=96	42%	N=90	10%	N=22	2%	N=5	100%	N=213
Quality of overall natural environment in Bettendorf	39%	N=83	49%	N=104	9%	N=19	3%	N=6	100%	N=212
Overall "built environment" of Bettendorf (including overall design, buildings, parks and transportation systems)	24%	N=51	53%	N=113	19%	N=41	3%	N=7	100%	N=212
Health and wellness opportunities in Bettendorf	40%	N=84	50%	N=105	10%	N=21	0%	N=1	100%	N=211
Overall opportunities for education and enrichment	41%	N=87	48%	N=102	9%	N=19	1%	N=3	100%	N=211
Overall economic health of Bettendorf	31%	N=64	58%	N=118	9%	N=19	1%	N=3	100%	N=204
Sense of community	26%	N=55	51%	N=108	18%	N=39	4%	N=9	100%	N=211
Overall image or reputation of Bettendorf	43%	N=92	47%	N=99	8%	N=18	1%	N=3	100%	N=212

Table 3: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	
Recommend living in Bettendorf to someone who asks	70%	N=146	26%	N=55	3%	N=6	1%	N=2	100%	N=209
Remain in Bettendorf for the next five years	75%	N=152	19%	N=38	4%	N=8	3%	N=6	100%	N=204

The National Citizen Survey™

Table 4: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
In your neighborhood during the day	69%	N=144	24%	N=50	3%	N=6	4%	N=9	0%	N=0	100%	N=209
In Bettendorf's downtown/commercial area during the day	51%	N=101	37%	N=73	8%	N=16	3%	N=6	1%	N=2	100%	N=198

Table 5: Question 5

Please rate each of the following characteristics as they relate to Bettendorf as a whole:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Traffic flow on major streets	21%	N=43	60%	N=122	16%	N=33	3%	N=7	100%	N=205
Ease of public parking	28%	N=57	55%	N=110	15%	N=30	2%	N=3	100%	N=200
Ease of travel by car in Bettendorf	42%	N=85	47%	N=96	10%	N=21	1%	N=2	100%	N=204
Ease of travel by public transportation in Bettendorf	9%	N=6	28%	N=19	40%	N=27	22%	N=15	100%	N=67
Ease of travel by bicycle in Bettendorf	33%	N=54	44%	N=72	20%	N=32	3%	N=5	100%	N=163
Ease of walking in Bettendorf	43%	N=85	41%	N=81	13%	N=25	3%	N=5	100%	N=196
Availability of paths and walking trails	50%	N=100	42%	N=83	8%	N=15	1%	N=1	100%	N=199
Cleanliness of Bettendorf	44%	N=88	47%	N=94	9%	N=18	0%	N=1	100%	N=201
Overall appearance of Bettendorf	33%	N=68	57%	N=116	10%	N=20	0%	N=1	100%	N=205
Public places where people want to spend time	27%	N=56	56%	N=115	15%	N=31	1%	N=2	100%	N=204
Variety of housing options	21%	N=40	50%	N=95	27%	N=51	2%	N=4	100%	N=190
Availability of affordable quality housing	10%	N=17	44%	N=77	38%	N=66	9%	N=16	100%	N=176
Fitness opportunities (including exercise classes and paths or trails, etc.)	38%	N=75	55%	N=108	7%	N=14	1%	N=1	100%	N=198
Recreational opportunities	36%	N=72	51%	N=104	12%	N=25	0%	N=1	100%	N=202
Availability of affordable quality health care	26%	N=45	51%	N=89	20%	N=35	3%	N=5	100%	N=174
Availability of preventive health services	30%	N=50	52%	N=88	17%	N=28	2%	N=3	100%	N=169
Availability of affordable quality mental health care	7%	N=8	33%	N=37	35%	N=40	25%	N=28	100%	N=113

The National Citizen Survey™

Table 6: Question 6

Please rate each of the following characteristics as they relate to Bettendorf as a whole:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Availability of affordable quality child care/preschool	24%	N=25	50%	N=52	22%	N=23	5%	N=5	100%	N=105
K-12 education	52%	N=92	37%	N=65	11%	N=20	1%	N=1	100%	N=178
Adult educational opportunities	21%	N=31	58%	N=84	17%	N=25	3%	N=5	100%	N=145
Opportunities to attend cultural/arts/music activities	24%	N=44	44%	N=80	26%	N=47	6%	N=10	100%	N=181
Opportunities to participate in religious or spiritual events and activities	37%	N=53	51%	N=73	11%	N=16	1%	N=2	100%	N=144
Employment opportunities	11%	N=16	57%	N=82	27%	N=39	5%	N=7	100%	N=144
Shopping opportunities	15%	N=28	46%	N=87	35%	N=67	5%	N=9	100%	N=191
Cost of living in Bettendorf	9%	N=16	59%	N=111	30%	N=57	2%	N=4	100%	N=188
Overall quality of business and service establishments in Bettendorf	20%	N=39	60%	N=114	20%	N=38	0%	N=0	100%	N=191
Vibrant downtown/commercial area	1%	N=1	24%	N=44	44%	N=82	32%	N=60	100%	N=187
Overall quality of new development in Bettendorf	18%	N=33	57%	N=104	23%	N=43	2%	N=4	100%	N=184
Opportunities to participate in social events and activities	15%	N=27	59%	N=108	23%	N=43	3%	N=5	100%	N=183
Opportunities to volunteer	29%	N=45	55%	N=84	15%	N=23	1%	N=1	100%	N=153
Opportunities to participate in community matters	27%	N=44	48%	N=79	23%	N=38	3%	N=5	100%	N=166
Openness and acceptance of the community toward people of diverse backgrounds	15%	N=26	44%	N=75	32%	N=54	9%	N=15	100%	N=170
Neighborliness of residents in Bettendorf	24%	N=45	53%	N=100	22%	N=41	2%	N=4	100%	N=190

Table 7: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
	%	N	%	N	%	N
Observed a code violation or other hazard in Bettendorf (weeds, abandoned buildings, etc.)	44%	N=83	56%	N=105	100%	N=188
Household member was a victim of a crime in Bettendorf	87%	N=163	13%	N=25	100%	N=188
Reported a crime to the police in Bettendorf	70%	N=131	30%	N=57	100%	N=188
Contacted the City of Bettendorf (in-person, phone, email or web) for help or information	40%	N=75	60%	N=113	100%	N=188
Contacted Bettendorf elected officials (in-person, phone, email or web) to express your opinion	65%	N=121	35%	N=66	100%	N=187

The National Citizen Survey™

Table 8: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Bettendorf?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Used Bettendorf recreation centers or their services	24%	N=46	17%	N=32	26%	N=49	32%	N=61	100%	N=188
Visited a neighborhood park or City park	32%	N=59	37%	N=68	26%	N=48	5%	N=10	100%	N=185
Used Bettendorf public libraries or their services	11%	N=21	29%	N=55	44%	N=82	16%	N=30	100%	N=188
Attended a City-sponsored event	2%	N=4	11%	N=21	61%	N=115	25%	N=47	100%	N=187
Used bus or other public transportation instead of driving	1%	N=1	2%	N=3	3%	N=5	95%	N=179	100%	N=188
Carpooled with other adults or children instead of driving alone	8%	N=15	15%	N=29	23%	N=44	53%	N=100	100%	N=188
Walked or biked instead of driving	14%	N=26	24%	N=46	32%	N=60	30%	N=56	100%	N=188
Volunteered your time to some group/activity in Bettendorf	10%	N=18	20%	N=38	26%	N=49	44%	N=83	100%	N=188
Participated in a club	6%	N=11	11%	N=21	18%	N=34	64%	N=119	100%	N=185
Talked to or visited with your immediate neighbors	55%	N=103	32%	N=59	11%	N=21	2%	N=4	100%	N=187
Done a favor for a neighbor	23%	N=42	34%	N=64	34%	N=64	9%	N=16	100%	N=186

Table 9: Question 9

Thinking about local public meetings (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Attended a local public meeting	2%	N=3	9%	N=17	40%	N=74	49%	N=89	100%	N=183
Watched (online or on television) a local public meeting	1%	N=1	4%	N=8	26%	N=48	69%	N=125	100%	N=182

Table 10: Question 10

Please rate the quality of each of the following services in Bettendorf:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Police services	55%	N=93	36%	N=61	8%	N=14	1%	N=2	100%	N=170
Fire services	65%	N=97	30%	N=45	4%	N=6	1%	N=2	100%	N=150
Ambulance or emergency medical services	57%	N=79	37%	N=51	4%	N=5	2%	N=3	100%	N=138
Crime prevention	29%	N=45	48%	N=73	20%	N=30	3%	N=5	100%	N=153
Fire prevention and education	42%	N=47	50%	N=56	6%	N=7	3%	N=3	100%	N=113
Traffic enforcement	31%	N=47	53%	N=81	14%	N=22	3%	N=4	100%	N=154
Street repair	18%	N=31	51%	N=90	24%	N=43	7%	N=12	100%	N=176
Street cleaning	36%	N=61	46%	N=79	15%	N=25	4%	N=6	100%	N=171
Street lighting	35%	N=61	51%	N=90	11%	N=20	3%	N=5	100%	N=176
Snow removal	52%	N=90	39%	N=67	5%	N=9	3%	N=6	100%	N=172
Sidewalk maintenance	27%	N=44	49%	N=81	19%	N=31	5%	N=9	100%	N=165
Traffic signal timing	18%	N=32	45%	N=79	30%	N=52	7%	N=13	100%	N=176
Bus or transit services	9%	N=3	38%	N=12	41%	N=13	13%	N=4	100%	N=32
Garbage collection	70%	N=123	27%	N=48	2%	N=4	1%	N=1	100%	N=176
Recycling	70%	N=124	25%	N=44	4%	N=7	1%	N=1	100%	N=176

The National Citizen Survey™

Please rate the quality of each of the following services in Bettendorf:	Excellent		Good		Fair		Poor		Total	
Yard waste pick-up	60%	N=98	35%	N=57	5%	N=8	1%	N=1	100%	N=164
Storm drainage	28%	N=46	57%	N=93	11%	N=18	3%	N=5	100%	N=162
Sewer services	32%	N=51	58%	N=93	9%	N=14	1%	N=2	100%	N=160
Utility billing	32%	N=52	49%	N=81	15%	N=25	4%	N=6	100%	N=164
City parks	52%	N=91	43%	N=74	4%	N=7	1%	N=2	100%	N=174
Recreation programs or classes	38%	N=45	55%	N=66	7%	N=8	1%	N=1	100%	N=120
Recreation centers or facilities	28%	N=38	56%	N=76	13%	N=18	2%	N=3	100%	N=135
Land use, planning and zoning	13%	N=18	56%	N=75	20%	N=27	11%	N=15	100%	N=135
Code enforcement (weeds, abandoned buildings, etc.)	13%	N=18	47%	N=63	26%	N=35	14%	N=19	100%	N=135
Economic development	17%	N=26	58%	N=90	23%	N=36	1%	N=2	100%	N=154
Health services	25%	N=38	61%	N=91	13%	N=20	1%	N=1	100%	N=150
Public library services	64%	N=107	33%	N=55	2%	N=4	1%	N=1	100%	N=167
Public information services	38%	N=57	50%	N=75	11%	N=16	1%	N=1	100%	N=149
Cable television	9%	N=12	43%	N=55	26%	N=33	22%	N=28	100%	N=128
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	30%	N=37	53%	N=66	13%	N=16	4%	N=5	100%	N=124
Preservation of natural areas such as open space, farmlands and greenbelts	14%	N=21	55%	N=80	18%	N=27	12%	N=18	100%	N=146
Bettendorf open space	17%	N=26	53%	N=81	24%	N=36	6%	N=9	100%	N=152
City-sponsored special events	28%	N=40	59%	N=84	11%	N=16	2%	N=3	100%	N=143
Overall customer service by Bettendorf employees (police, receptionists, planners, etc.)	42%	N=70	44%	N=74	11%	N=19	2%	N=4	100%	N=167

Table 11: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Total	
The City of Bettendorf	44%	N=73	46%	N=76	9%	N=15	1%	N=1	100%	N=165
The Federal Government	5%	N=7	37%	N=52	43%	N=61	15%	N=21	100%	N=141

Table 12: Question 12

Please rate the following categories of Bettendorf government performance:	Excellent		Good		Fair		Poor		Total	
The value of services for the taxes paid to Bettendorf	24%	N=39	50%	N=81	21%	N=34	4%	N=7	100%	N=161
The overall direction that Bettendorf is taking	25%	N=40	48%	N=76	22%	N=34	5%	N=8	100%	N=158
The job Bettendorf government does at welcoming citizen involvement	29%	N=43	44%	N=66	20%	N=30	7%	N=11	100%	N=150
Overall confidence in Bettendorf government	27%	N=42	46%	N=73	23%	N=36	4%	N=7	100%	N=158
Generally acting in the best interest of the community	24%	N=38	51%	N=80	17%	N=26	8%	N=13	100%	N=157
Being honest	29%	N=43	42%	N=61	21%	N=31	8%	N=11	100%	N=146
Treating all residents fairly	29%	N=40	38%	N=53	23%	N=32	11%	N=15	100%	N=140

The National Citizen Survey™

Table 13: Question 13

Please rate how important, if at all, you think it is for the Bettendorf community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
	%	N	%	N	%	N	%	N	%	N
Overall feeling of safety in Bettendorf	67%	N=109	27%	N=43	6%	N=10	0%	N=0	100%	N=162
Overall ease of getting to the places you usually have to visit	31%	N=51	49%	N=79	19%	N=31	1%	N=1	100%	N=162
Quality of overall natural environment in Bettendorf	28%	N=45	51%	N=82	20%	N=33	1%	N=2	100%	N=162
Overall "built environment" of Bettendorf (including overall design, buildings, parks and transportation systems)	30%	N=49	52%	N=83	17%	N=28	1%	N=1	100%	N=161
Health and wellness opportunities in Bettendorf	26%	N=42	48%	N=78	23%	N=37	3%	N=5	100%	N=162
Overall opportunities for education and enrichment	46%	N=75	35%	N=56	16%	N=26	3%	N=5	100%	N=162
Overall economic health of Bettendorf	49%	N=80	41%	N=66	9%	N=15	1%	N=1	100%	N=162
Sense of community	38%	N=61	46%	N=74	15%	N=25	1%	N=2	100%	N=162

Table 14: Question 14

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government and its activities, events and services:	Major source		Minor source		Not a source		Total	
	%	N	%	N	%	N	%	N
City Facebook Page	36%	N=57	35%	N=56	29%	N=47	100%	N=160
City Twitter account	4%	N=7	22%	N=34	74%	N=117	100%	N=158
City website (www.bettendorf.org)	77%	N=123	20%	N=32	3%	N=5	100%	N=160
City Cable Channel 9	8%	N=13	34%	N=54	58%	N=92	100%	N=159
City View newsletter	32%	N=51	46%	N=73	23%	N=36	100%	N=160
Citizen Information Email	52%	N=83	21%	N=33	28%	N=44	100%	N=160
City public meetings	27%	N=43	43%	N=68	31%	N=49	100%	N=160
Talking with City officials	26%	N=42	48%	N=76	26%	N=42	100%	N=160
Local newspapers	40%	N=64	38%	N=61	22%	N=35	100%	N=160
Local radio news	24%	N=38	39%	N=63	37%	N=59	100%	N=160
Local television news	47%	N=75	37%	N=59	16%	N=26	100%	N=160
Word-of-mouth	31%	N=49	58%	N=91	11%	N=18	100%	N=158

Table 15: Question 15

Please indicate whether or not you currently do any of the following:	No		Yes		Total	
	%	N	%	N	%	N
Use social media for any purpose (e.g., Facebook, Twitter, Instagram, NextDoor, etc.)	18%	N=28	82%	N=129	100%	N=157
Follow the City of Bettendorf on Facebook	50%	N=78	50%	N=79	100%	N=157
Follow the City of Bettendorf on Twitter	88%	N=138	12%	N=18	100%	N=156

The National Citizen Survey™

Table 16: Question 16

Please indicate how likely, if at all, you would be to use each of the following to obtain information about the City government and its activities, events and services:	Very likely		Somewhat likely		Not at all likely		Total	
	9%	N=15	13%	N=20	78%	N=124	100%	N=159
Instagram	9%	N=15	13%	N=20	78%	N=124	100%	N=159
NextDoor	19%	N=31	15%	N=24	65%	N=104	100%	N=159
Snapchat	4%	N=7	3%	N=4	93%	N=148	100%	N=159

Table 17: Question 17

Please rate the quality of each of the following in Bettendorf:	Excellent		Good		Fair		Poor		Total	
	24%	N=38	59%	N=95	13%	N=21	4%	N=6	100%	N=160
Condition of major city streets	24%	N=38	59%	N=95	13%	N=21	4%	N=6	100%	N=160
Condition of streets in your neighborhood	26%	N=42	50%	N=80	16%	N=25	8%	N=12	100%	N=159
Condition of street signs	39%	N=62	56%	N=88	4%	N=6	1%	N=1	100%	N=157
Condition of pavement markings on city streets	23%	N=36	54%	N=85	18%	N=29	5%	N=8	100%	N=158
Condition of landscaping or streetscaping in medians and along streets	26%	N=42	52%	N=82	18%	N=28	4%	N=7	100%	N=159
Cleanliness of city streets	39%	N=63	52%	N=83	8%	N=13	1%	N=1	100%	N=160
Cleanliness of storm water drains and creeks in your neighborhood	29%	N=42	49%	N=72	18%	N=27	3%	N=5	100%	N=146

Table 18: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
	1%	N=2	1%	N=1	5%	N=8	14%	N=22	79%	N=126	100%	N=159
Recycle at home	1%	N=2	1%	N=1	5%	N=8	14%	N=22	79%	N=126	100%	N=159
Purchase goods or services from a business located in Bettendorf	0%	N=0	1%	N=1	30%	N=47	53%	N=84	17%	N=27	100%	N=159
Eat at least 5 portions of fruits and vegetables a day	2%	N=3	17%	N=27	33%	N=53	38%	N=60	10%	N=16	100%	N=159
Participate in moderate or vigorous physical activity	1%	N=2	9%	N=14	28%	N=44	40%	N=63	23%	N=36	100%	N=159
Read or watch local news (via television, paper, computer, etc.)	3%	N=4	6%	N=9	15%	N=24	33%	N=52	44%	N=70	100%	N=159
Vote in local elections	3%	N=5	4%	N=6	8%	N=13	28%	N=44	57%	N=91	100%	N=159

Table 19: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	17%	N=26
Very good	57%	N=89
Good	23%	N=36
Fair	3%	N=4
Poor	1%	N=1
Total	100%	N=156

The National Citizen Survey™

Table 20: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	8%	N=13
Somewhat positive	33%	N=51
Neutral	45%	N=69
Somewhat negative	14%	N=21
Very negative	1%	N=1
Total	100%	N=155

Table 21: Question D4

What is your employment status?	Percent	Number
Working full time for pay	54%	N=84
Working part time for pay	18%	N=28
Unemployed, looking for paid work	0%	N=0
Unemployed, not looking for paid work	6%	N=10
Fully retired	22%	N=35
Total	100%	N=157

Table 22: Question D5

Do you work inside the boundaries of Bettendorf?	Percent	Number
Yes, outside the home	31%	N=47
Yes, from home	11%	N=17
No	57%	N=86
Total	100%	N=150

Table 23: Question D6

How many years have you lived in Bettendorf?	Percent	Number
Less than 2 years	5%	N=8
2 to 5 years	8%	N=13
6 to 10 years	12%	N=18
11 to 20 years	22%	N=35
More than 20 years	53%	N=82
Total	100%	N=156

The National Citizen Survey™

Table 24: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	90%	N=133
Building with two or more homes (duplex, townhome, apartment or condominium)	10%	N=15
Mobile home	0%	N=0
Other	0%	N=0
Total	100%	N=148

Table 25: Question D8

Is this house, apartment or mobile home...	Percent	Number
Rented	5%	N=7
Owned	95%	N=141
Total	100%	N=148

Table 26: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	3%	N=5
\$300 to \$599 per month	11%	N=17
\$600 to \$999 per month	23%	N=34
\$1,000 to \$1,499 per month	30%	N=45
\$1,500 to \$2,499 per month	27%	N=41
\$2,500 or more per month	5%	N=8
Total	100%	N=150

Table 27: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	58%	N=82
Yes	42%	N=59
Total	100%	N=141

Table 28: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	72%	N=102
Yes	28%	N=40
Total	100%	N=142

The National Citizen Survey™

Table 29: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	1%	N=2
\$25,000 to \$49,999	7%	N=11
\$50,000 to \$99,999	38%	N=57
\$100,000 to \$149,999	28%	N=43
\$150,000 or more	25%	N=38
Total	100%	N=151

Table 30: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	100%	N=154
Yes, I consider myself to be Spanish, Hispanic or Latino	0%	N=0
Total	100%	N=154

Table 31: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	0%	N=0
Asian, Asian Indian or Pacific Islander	1%	N=1
Black or African American	1%	N=2
White	95%	N=146
Other	3%	N=4

Total may exceed 100% as respondents could select more than one option.

Table 32: Question D15

In which category is your age?	Percent	Number
18 to 24 years	1%	N=2
25 to 34 years	6%	N=9
35 to 44 years	26%	N=40
45 to 54 years	21%	N=32
55 to 64 years	22%	N=35
65 to 74 years	21%	N=32
75 years or older	4%	N=6
Total	100%	N=156

The National Citizen Survey™

Table 33: Question D16

What is your sex?	Percent	Number
Female	59%	N=74
Male	41%	N=51
Total	100%	N=125

Table 34: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	69%	N=84
Land line	12%	N=15
Both	19%	N=23
Total	100%	N=122

Responses including “don’t know”

The following pages contain a complete set of responses to each question on the survey, including the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=“).

Table 35: Question 1

Please rate each of the following aspects of quality of life in Bettendorf:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Bettendorf as a place to live	53%	N=120	45%	N=102	2%	N=5	0%	N=0	0%	N=1	100%	N=228
Your neighborhood as a place to live	55%	N=126	36%	N=81	8%	N=19	1%	N=2	0%	N=0	100%	N=228
Bettendorf as a place to raise children	61%	N=140	35%	N=80	2%	N=5	0%	N=0	1%	N=3	100%	N=228
Bettendorf as a place to work	32%	N=72	35%	N=79	12%	N=28	2%	N=4	20%	N=45	100%	N=228
Bettendorf as a place to visit	23%	N=52	44%	N=100	27%	N=62	4%	N=9	2%	N=5	100%	N=228
Bettendorf as a place to retire	27%	N=61	40%	N=91	20%	N=45	3%	N=6	11%	N=24	100%	N=227
The overall quality of life in Bettendorf	45%	N=102	51%	N=115	4%	N=9	0%	N=0	0%	N=1	100%	N=227

Table 36: Question 2

Please rate each of the following characteristics as they relate to Bettendorf as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Overall feeling of safety in Bettendorf	37%	N=79	51%	N=109	11%	N=23	1%	N=3	0%	N=0	100%	N=214
Overall ease of getting to the places you usually have to visit	45%	N=96	42%	N=90	10%	N=22	2%	N=5	0%	N=0	100%	N=213
Quality of overall natural environment in Bettendorf	39%	N=83	49%	N=104	9%	N=19	3%	N=6	0%	N=1	100%	N=213
Overall "built environment" of Bettendorf (including overall design, buildings, parks and transportation systems)	24%	N=51	53%	N=113	19%	N=41	3%	N=7	0%	N=1	100%	N=213
Health and wellness opportunities in Bettendorf	39%	N=84	49%	N=105	10%	N=21	0%	N=1	1%	N=2	100%	N=213
Overall opportunities for education and enrichment	41%	N=87	48%	N=102	9%	N=19	1%	N=3	1%	N=2	100%	N=213
Overall economic health of Bettendorf	30%	N=64	56%	N=118	9%	N=19	1%	N=3	4%	N=8	100%	N=212
Sense of community	26%	N=55	51%	N=108	18%	N=39	4%	N=9	0%	N=0	100%	N=211
Overall image or reputation of Bettendorf	43%	N=92	46%	N=99	8%	N=18	1%	N=3	0%	N=1	100%	N=213

Table 37: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Recommend living in Bettendorf to someone who asks	70%	N=146	26%	N=55	3%	N=6	1%	N=2	0%	N=0	100%	N=209
Remain in Bettendorf for the next five years	73%	N=152	18%	N=38	4%	N=8	3%	N=6	1%	N=3	100%	N=207

The National Citizen Survey™

Table 38: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
In your neighborhood during the day	69%	N=144	24%	N=50	3%	N=6	4%	N=9	0%	N=0	0%	N=0	100%	N=209
In Bettendorf's downtown/commercial area during the day	48%	N=101	35%	N=73	8%	N=16	3%	N=6	1%	N=2	5%	N=11	100%	N=209

Table 39: Question 5

Please rate each of the following characteristics as they relate to Bettendorf as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Traffic flow on major streets	21%	N=43	60%	N=122	16%	N=33	3%	N=7	0%	N=0	100%	N=205
Ease of public parking	28%	N=57	54%	N=110	15%	N=30	1%	N=3	2%	N=5	100%	N=205
Ease of travel by car in Bettendorf	41%	N=85	47%	N=96	10%	N=21	1%	N=2	0%	N=1	100%	N=205
Ease of travel by public transportation in Bettendorf	3%	N=6	9%	N=19	13%	N=27	7%	N=15	67%	N=138	100%	N=205
Ease of travel by bicycle in Bettendorf	26%	N=54	35%	N=72	16%	N=32	2%	N=5	20%	N=42	100%	N=205
Ease of walking in Bettendorf	41%	N=85	40%	N=81	12%	N=25	2%	N=5	4%	N=9	100%	N=205
Availability of paths and walking trails	49%	N=100	40%	N=83	7%	N=15	0%	N=1	3%	N=6	100%	N=205
Cleanliness of Bettendorf	44%	N=88	47%	N=94	9%	N=18	0%	N=1	0%	N=0	100%	N=201
Overall appearance of Bettendorf	33%	N=68	57%	N=116	10%	N=20	0%	N=1	0%	N=0	100%	N=205
Public places where people want to spend time	27%	N=56	56%	N=115	15%	N=31	1%	N=2	0%	N=1	100%	N=205
Variety of housing options	20%	N=40	46%	N=95	25%	N=51	2%	N=4	7%	N=15	100%	N=205
Availability of affordable quality housing	8%	N=17	38%	N=77	33%	N=66	8%	N=16	13%	N=27	100%	N=203
Fitness opportunities (including exercise classes and paths or trails, etc.)	37%	N=75	53%	N=108	7%	N=14	0%	N=1	3%	N=6	100%	N=204
Recreational opportunities	35%	N=72	51%	N=104	12%	N=25	0%	N=1	1%	N=2	100%	N=204
Availability of affordable quality health care	22%	N=45	44%	N=89	17%	N=35	2%	N=5	14%	N=29	100%	N=203
Availability of preventive health services	24%	N=50	43%	N=88	14%	N=28	1%	N=3	18%	N=36	100%	N=205
Availability of affordable quality mental health care	4%	N=8	18%	N=37	20%	N=40	14%	N=28	44%	N=89	100%	N=202

The National Citizen Survey™

Table 40: Question 6

Please rate each of the following characteristics as they relate to Bettendorf as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Availability of affordable quality child care/preschool	13%	N=25	27%	N=52	12%	N=23	3%	N=5	45%	N=85	100%	N=190
K-12 education	48%	N=92	34%	N=65	10%	N=20	1%	N=1	7%	N=13	100%	N=191
Adult educational opportunities	16%	N=31	44%	N=84	13%	N=25	3%	N=5	24%	N=45	100%	N=190
Opportunities to attend cultural/arts/music activities	23%	N=44	42%	N=80	25%	N=47	5%	N=10	5%	N=9	100%	N=190
Opportunities to participate in religious or spiritual events and activities	28%	N=53	38%	N=73	8%	N=16	1%	N=2	25%	N=47	100%	N=191
Employment opportunities	8%	N=16	43%	N=82	20%	N=39	4%	N=7	25%	N=47	100%	N=191
Shopping opportunities	15%	N=28	46%	N=87	35%	N=67	5%	N=9	0%	N=0	100%	N=191
Cost of living in Bettendorf	8%	N=16	59%	N=111	30%	N=57	2%	N=4	1%	N=1	100%	N=189
Overall quality of business and service establishments in Bettendorf	20%	N=39	60%	N=114	20%	N=38	0%	N=0	0%	N=0	100%	N=191
Vibrant downtown/commercial area	1%	N=1	23%	N=44	43%	N=82	31%	N=60	2%	N=4	100%	N=191
Overall quality of new development in Bettendorf	17%	N=33	55%	N=104	23%	N=43	2%	N=4	3%	N=6	100%	N=190
Opportunities to participate in social events and activities	14%	N=27	57%	N=108	23%	N=43	3%	N=5	4%	N=8	100%	N=191
Opportunities to volunteer	24%	N=45	44%	N=84	12%	N=23	1%	N=1	20%	N=38	100%	N=191
Opportunities to participate in community matters	23%	N=44	41%	N=79	20%	N=38	3%	N=5	13%	N=25	100%	N=191
Openness and acceptance of the community toward people of diverse backgrounds	14%	N=26	39%	N=75	28%	N=54	8%	N=15	11%	N=20	100%	N=190
Neighborliness of residents in Bettendorf	24%	N=45	52%	N=100	21%	N=41	2%	N=4	1%	N=1	100%	N=191

Table 41: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
	%	N	%	N	%	N
Observed a code violation or other hazard in Bettendorf (weeds, abandoned buildings, etc.)	44%	N=83	56%	N=105	100%	N=188
Household member was a victim of a crime in Bettendorf	87%	N=163	13%	N=25	100%	N=188
Reported a crime to the police in Bettendorf	70%	N=131	30%	N=57	100%	N=188
Contacted the City of Bettendorf (in-person, phone, email or web) for help or information	40%	N=75	60%	N=113	100%	N=188
Contacted Bettendorf elected officials (in-person, phone, email or web) to express your opinion	65%	N=121	35%	N=66	100%	N=187

Table 42: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Bettendorf?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Used Bettendorf recreation centers or their services	24%	N=46	17%	N=32	26%	N=49	32%	N=61	100%	N=188
Visited a neighborhood park or City park	32%	N=59	37%	N=68	26%	N=48	5%	N=10	100%	N=185
Used Bettendorf public libraries or their services	11%	N=21	29%	N=55	44%	N=82	16%	N=30	100%	N=188
Attended a City-sponsored event	2%	N=4	11%	N=21	61%	N=115	25%	N=47	100%	N=187
Used bus or other public transportation instead of driving	1%	N=1	2%	N=3	3%	N=5	95%	N=179	100%	N=188
Carpooled with other adults or children instead of driving alone	8%	N=15	15%	N=29	23%	N=44	53%	N=100	100%	N=188
Walked or biked instead of driving	14%	N=26	24%	N=46	32%	N=60	30%	N=56	100%	N=188

The National Citizen Survey™

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Bettendorf?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Volunteered your time to some group/activity in Bettendorf	10%	N=18	20%	N=38	26%	N=49	44%	N=83	100%	N=188
Participated in a club	6%	N=11	11%	N=21	18%	N=34	64%	N=119	100%	N=185
Talked to or visited with your immediate neighbors	55%	N=103	32%	N=59	11%	N=21	2%	N=4	100%	N=187
Done a favor for a neighbor	23%	N=42	34%	N=64	34%	N=64	9%	N=16	100%	N=186

Table 43: Question 9

Thinking about local public meetings (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Attended a local public meeting	2%	N=3	9%	N=17	40%	N=74	49%	N=89	100%	N=183
Watched (online or on television) a local public meeting	1%	N=1	4%	N=8	26%	N=48	69%	N=125	100%	N=182

Table 44: Question 10

Please rate the quality of each of the following services in Bettendorf:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Police services	52%	N=93	34%	N=61	8%	N=14	1%	N=2	6%	N=10	100%	N=180
Fire services	54%	N=97	25%	N=45	3%	N=6	1%	N=2	17%	N=30	100%	N=180
Ambulance or emergency medical services	44%	N=79	28%	N=51	3%	N=5	2%	N=3	23%	N=42	100%	N=180
Crime prevention	25%	N=45	41%	N=73	17%	N=30	3%	N=5	15%	N=26	100%	N=179
Fire prevention and education	26%	N=47	31%	N=56	4%	N=7	2%	N=3	37%	N=67	100%	N=180
Traffic enforcement	26%	N=47	45%	N=81	12%	N=22	2%	N=4	14%	N=26	100%	N=180
Street repair	17%	N=31	51%	N=90	24%	N=43	7%	N=12	1%	N=2	100%	N=178
Street cleaning	34%	N=61	44%	N=79	14%	N=25	3%	N=6	4%	N=8	100%	N=179
Street lighting	34%	N=61	50%	N=90	11%	N=20	3%	N=5	2%	N=3	100%	N=179
Snow removal	51%	N=90	38%	N=67	5%	N=9	3%	N=6	3%	N=6	100%	N=178
Sidewalk maintenance	25%	N=44	46%	N=81	17%	N=31	5%	N=9	7%	N=13	100%	N=178
Traffic signal timing	18%	N=32	44%	N=79	29%	N=52	7%	N=13	1%	N=2	100%	N=178
Bus or transit services	2%	N=3	7%	N=12	7%	N=13	2%	N=4	82%	N=145	100%	N=177
Garbage collection	69%	N=123	27%	N=48	2%	N=4	1%	N=1	1%	N=2	100%	N=178
Recycling	70%	N=124	25%	N=44	4%	N=7	1%	N=1	1%	N=2	100%	N=178
Yard waste pick-up	55%	N=98	32%	N=57	5%	N=8	1%	N=1	7%	N=13	100%	N=177
Storm drainage	26%	N=46	52%	N=93	10%	N=18	3%	N=5	9%	N=16	100%	N=178
Sewer services	29%	N=51	52%	N=93	8%	N=14	1%	N=2	10%	N=18	100%	N=178
Utility billing	29%	N=52	46%	N=81	14%	N=25	3%	N=6	8%	N=14	100%	N=178
City parks	51%	N=91	42%	N=74	4%	N=7	1%	N=2	2%	N=4	100%	N=178
Recreation programs or classes	25%	N=45	37%	N=66	4%	N=8	1%	N=1	33%	N=58	100%	N=178
Recreation centers or facilities	21%	N=38	43%	N=76	10%	N=18	2%	N=3	24%	N=43	100%	N=178

The National Citizen Survey™

Please rate the quality of each of the following services in Bettendorf:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Land use, planning and zoning	10%	N=18	42%	N=75	15%	N=27	8%	N=15	24%	N=43	100%	N=178
Code enforcement (weeds, abandoned buildings, etc.)	10%	N=18	36%	N=63	20%	N=35	11%	N=19	23%	N=41	100%	N=176
Economic development	15%	N=26	51%	N=90	20%	N=36	1%	N=2	13%	N=23	100%	N=177
Health services	21%	N=38	51%	N=91	11%	N=20	1%	N=1	16%	N=28	100%	N=178
Public library services	60%	N=107	31%	N=55	2%	N=4	1%	N=1	6%	N=10	100%	N=177
Public information services	32%	N=57	42%	N=75	9%	N=16	1%	N=1	16%	N=29	100%	N=178
Cable television	7%	N=12	31%	N=55	19%	N=33	16%	N=28	28%	N=49	100%	N=177
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	21%	N=37	37%	N=66	9%	N=16	3%	N=5	30%	N=53	100%	N=177
Preservation of natural areas such as open space, farmlands and greenbelts	12%	N=21	45%	N=80	15%	N=27	10%	N=18	18%	N=32	100%	N=178
Bettendorf open space	15%	N=26	46%	N=81	20%	N=36	5%	N=9	14%	N=25	100%	N=177
City-sponsored special events	22%	N=40	47%	N=84	9%	N=16	2%	N=3	20%	N=35	100%	N=178
Overall customer service by Bettendorf employees (police, receptionists, planners, etc.)	39%	N=70	42%	N=74	11%	N=19	2%	N=4	6%	N=11	100%	N=178

Table 45: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
The City of Bettendorf	44%	N=73	46%	N=76	9%	N=15	1%	N=1	0%	N=0	100%	N=165
The Federal Government	4%	N=7	32%	N=52	37%	N=61	13%	N=21	14%	N=23	100%	N=164

Table 46: Question 12

Please rate the following categories of Bettendorf government performance:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
The value of services for the taxes paid to Bettendorf	24%	N=39	49%	N=81	21%	N=34	4%	N=7	2%	N=4	100%	N=165
The overall direction that Bettendorf is taking	25%	N=40	47%	N=76	21%	N=34	5%	N=8	3%	N=5	100%	N=163
The job Bettendorf government does at welcoming citizen involvement	26%	N=43	40%	N=66	18%	N=30	7%	N=11	9%	N=15	100%	N=165
Overall confidence in Bettendorf government	25%	N=42	44%	N=73	22%	N=36	4%	N=7	4%	N=7	100%	N=165
Generally acting in the best interest of the community	23%	N=38	48%	N=80	16%	N=26	8%	N=13	5%	N=8	100%	N=165
Being honest	26%	N=43	37%	N=61	19%	N=31	7%	N=11	12%	N=19	100%	N=165
Treating all residents fairly	24%	N=40	32%	N=53	19%	N=32	9%	N=15	15%	N=25	100%	N=165

The National Citizen Survey™

Table 47: Question 13

Please rate how important, if at all, you think it is for the Bettendorf community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
	%	N	%	N	%	N	%	N	%	N
Overall feeling of safety in Bettendorf	67%	N=109	27%	N=43	6%	N=10	0%	N=0	100%	N=162
Overall ease of getting to the places you usually have to visit	31%	N=51	49%	N=79	19%	N=31	1%	N=1	100%	N=162
Quality of overall natural environment in Bettendorf	28%	N=45	51%	N=82	20%	N=33	1%	N=2	100%	N=162
Overall "built environment" of Bettendorf (including overall design, buildings, parks and transportation systems)	30%	N=49	52%	N=83	17%	N=28	1%	N=1	100%	N=161
Health and wellness opportunities in Bettendorf	26%	N=42	48%	N=78	23%	N=37	3%	N=5	100%	N=162
Overall opportunities for education and enrichment	46%	N=75	35%	N=56	16%	N=26	3%	N=5	100%	N=162
Overall economic health of Bettendorf	49%	N=80	41%	N=66	9%	N=15	1%	N=1	100%	N=162
Sense of community	38%	N=61	46%	N=74	15%	N=25	1%	N=2	100%	N=162

Table 48: Question 14

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government and its activities, events and services:	Major source		Minor source		Not a source		Total	
	%	N	%	N	%	N	%	N
City Facebook Page	36%	N=57	35%	N=56	29%	N=47	100%	N=160
City Twitter account	4%	N=7	22%	N=34	74%	N=117	100%	N=158
City website (www.bettendorf.org)	77%	N=123	20%	N=32	3%	N=5	100%	N=160
City Cable Channel 9	8%	N=13	34%	N=54	58%	N=92	100%	N=159
City View newsletter	32%	N=51	46%	N=73	23%	N=36	100%	N=160
Citizen Information Email	52%	N=83	21%	N=33	28%	N=44	100%	N=160
City public meetings	27%	N=43	43%	N=68	31%	N=49	100%	N=160
Talking with City officials	26%	N=42	48%	N=76	26%	N=42	100%	N=160
Local newspapers	40%	N=64	38%	N=61	22%	N=35	100%	N=160
Local radio news	24%	N=38	39%	N=63	37%	N=59	100%	N=160
Local television news	47%	N=75	37%	N=59	16%	N=26	100%	N=160
Word-of-mouth	31%	N=49	58%	N=91	11%	N=18	100%	N=158

Table 49: Question 15

Please indicate whether or not you currently do any of the following:	No		Yes		Total	
	%	N	%	N	%	N
Use social media for any purpose (e.g., Facebook, Twitter, Instagram, NextDoor, etc.)	18%	N=28	82%	N=129	100%	N=157
Follow the City of Bettendorf on Facebook	50%	N=78	50%	N=79	100%	N=157
Follow the City of Bettendorf on Twitter	88%	N=138	12%	N=18	100%	N=156

The National Citizen Survey™

Table 50: Question 16

Please indicate how likely, if at all, you would be to use each of the following to obtain information about the City government and its activities, events and services:	Very likely		Somewhat likely		Not at all likely		Total	
	Instagram	9%	N=15	13%	N=20	78%	N=124	100%
NextDoor	19%	N=31	15%	N=24	65%	N=104	100%	N=159
Snapchat	4%	N=7	3%	N=4	93%	N=148	100%	N=159

Table 51: Question 17

Please rate the quality of each of the following in Bettendorf:	Excellent		Good		Fair		Poor		Don't know		Total	
	Condition of major city streets	24%	N=38	59%	N=95	13%	N=21	4%	N=6	0%	N=0	100%
Condition of streets in your neighborhood	26%	N=42	50%	N=80	16%	N=25	8%	N=12	1%	N=1	100%	N=160
Condition of street signs	39%	N=62	55%	N=88	4%	N=6	1%	N=1	1%	N=2	100%	N=159
Condition of pavement markings on city streets	23%	N=36	53%	N=85	18%	N=29	5%	N=8	1%	N=2	100%	N=160
Condition of landscaping or streetscaping in medians and along streets	26%	N=42	51%	N=82	18%	N=28	4%	N=7	1%	N=1	100%	N=160
Cleanliness of city streets	39%	N=63	52%	N=83	8%	N=13	1%	N=1	0%	N=0	100%	N=160
Cleanliness of storm water drains and creeks in your neighborhood	26%	N=42	45%	N=72	17%	N=27	3%	N=5	9%	N=14	100%	N=160

Table 52: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
	Recycle at home	1%	N=2	1%	N=1	5%	N=8	14%	N=22	79%	N=126	100%
Purchase goods or services from a business located in Bettendorf	0%	N=0	1%	N=1	30%	N=47	53%	N=84	17%	N=27	100%	N=159
Eat at least 5 portions of fruits and vegetables a day	2%	N=3	17%	N=27	33%	N=53	38%	N=60	10%	N=16	100%	N=159
Participate in moderate or vigorous physical activity	1%	N=2	9%	N=14	28%	N=44	40%	N=63	23%	N=36	100%	N=159
Read or watch local news (via television, paper, computer, etc.)	3%	N=4	6%	N=9	15%	N=24	33%	N=52	44%	N=70	100%	N=159
Vote in local elections	3%	N=5	4%	N=6	8%	N=13	28%	N=44	57%	N=91	100%	N=159

Table 53: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	17%	N=26
Very good	57%	N=89
Good	23%	N=36
Fair	3%	N=4
Poor	1%	N=1
Total	100%	N=156

The National Citizen Survey™

Table 54: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	8%	N=13
Somewhat positive	33%	N=51
Neutral	45%	N=69
Somewhat negative	14%	N=21
Very negative	1%	N=1
Total	100%	N=155

Table 55: Question D4

What is your employment status?	Percent	Number
Working full time for pay	54%	N=84
Working part time for pay	18%	N=28
Unemployed, looking for paid work	0%	N=0
Unemployed, not looking for paid work	6%	N=10
Fully retired	22%	N=35
Total	100%	N=157

Table 56: Question D5

Do you work inside the boundaries of Bettendorf?	Percent	Number
Yes, outside the home	31%	N=47
Yes, from home	11%	N=17
No	57%	N=86
Total	100%	N=150

Table 57: Question D6

How many years have you lived in Bettendorf?	Percent	Number
Less than 2 years	5%	N=8
2 to 5 years	8%	N=13
6 to 10 years	12%	N=18
11 to 20 years	22%	N=35
More than 20 years	53%	N=82
Total	100%	N=156

The National Citizen Survey™

Table 58: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	90%	N=133
Building with two or more homes (duplex, townhome, apartment or condominium)	10%	N=15
Mobile home	0%	N=0
Other	0%	N=0
Total	100%	N=148

Table 59: Question D8

Is this house, apartment or mobile home...	Percent	Number
Rented	5%	N=7
Owned	95%	N=141
Total	100%	N=148

Table 60: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	3%	N=5
\$300 to \$599 per month	11%	N=17
\$600 to \$999 per month	23%	N=34
\$1,000 to \$1,499 per month	30%	N=45
\$1,500 to \$2,499 per month	27%	N=41
\$2,500 or more per month	5%	N=8
Total	100%	N=150

Table 61: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	58%	N=82
Yes	42%	N=59
Total	100%	N=141

Table 62: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	72%	N=102
Yes	28%	N=40
Total	100%	N=142

The National Citizen Survey™

Table 63: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	1%	N=2
\$25,000 to \$49,999	7%	N=11
\$50,000 to \$99,999	38%	N=57
\$100,000 to \$149,999	28%	N=43
\$150,000 or more	25%	N=38
Total	100%	N=151

Table 64: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	100%	N=154
Yes, I consider myself to be Spanish, Hispanic or Latino	0%	N=0
Total	100%	N=154

Table 65: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	0%	N=0
Asian, Asian Indian or Pacific Islander	1%	N=1
Black or African American	1%	N=2
White	95%	N=146
Other	3%	N=4

Total may exceed 100% as respondents could select more than one option.

Table 66: Question D15

In which category is your age?	Percent	Number
18 to 24 years	1%	N=2
25 to 34 years	6%	N=9
35 to 44 years	26%	N=40
45 to 54 years	21%	N=32
55 to 64 years	22%	N=35
65 to 74 years	21%	N=32
75 years or older	4%	N=6
Total	100%	N=156

The National Citizen Survey™

Table 67: Question D16

What is your sex?	Percent	Number
Female	59%	N=74
Male	41%	N=51
Total	100%	N=125

Table 68: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	69%	N=84
Land line	12%	N=15
Both	19%	N=23
Total	100%	N=122